



Case Study

Department of Education

The Department of Education, a prominent government agency in Washington, D.C., found itself facing a series of challenges as it sought to establish efficient collaboration meeting rooms. Faced with the task of equipping 30 rooms at the end of the fiscal year, they sought assistance from Profound Technologies to help them find a solution for more productive teamwork among their employees.

Having previously collaborated with Profound on projects throughout the D.C. beltway area, the Department of Education recognized their expertise, technical prowess, and ability to handle a diverse range of requirements. The client emphasized Profound's technical teams, and in-depth knowledge of the construction process. "A successful track record in delivering tailored solutions made them the ideal choice for this project."

Profound Technologies embarked on a comprehensive solution to address the Department of Education's challenges. They designed and built various room types, including a three-way divisible conference room, a two-way divisible conference room, video conference rooms, and a large-format video wall system

for group collaboration. These standardized room designs facilitated efficient decision-making and budget considerations.

One particularly notable success was the transformation of the large divisible conference room. Profound implemented a new touch panel control system, offering an intuitive user interface and menu layout. Users at the Department of Education expressed their appreciation for the system's ease of use, making the technology more accessible and increasing staff confidence in utilizing the room. Consequently, the upgraded divisible conference room experienced a significant surge in usage, fostering improved collaboration and communication among teams.

The successful completion of the project and the overwhelmingly positive response from the Department of Education reaffirmed their trust in Profound's expertise. The agency's plans for the future involve an ongoing relationship with Profound, as the company continues to provide support and maintenance for the collaboration meeting rooms, ensuring their continued optimal performance. This collaboration reflects the Department of Education's intention to work closely with Profound on future projects, strengthening the partnership and underscoring

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the value they place in Profound's services.

"This project highlights Profound's ability to overcome complex challenges within tight timeframes while delivering tailored and reliable solutions for the Department of Education," noted Kevin Busza, COO of Profound Technologies. By leveraging their technical expertise, knowledge of the construction process, and unwavering commitment to customer satisfaction, Profound effectively improved synergy and information exchange within the agency's office premises.